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Sandra

This extract is from: Cultural Intelligence by David C. Thomas and Kerr Inkson (page 62)

Let's recap the concept of cultural intelligence. In its broadest sense, cultural intelligence is the capability to interact effectively with people from different cultural backgrounds.

Like other forms of intelligence such as social intelligence (the capability of interacting with others), and emotional intelligence (the capability of regulating and using ones emotional states), cultural intelligence is composed of many facets.

Cultural intelligence enables us to recognize cultural difference through knowledge and mindfulness and gives us a propensity and ability to act appropriately across cultures.

The culturally intelligent manager draws on a breadth of experience and can make fine discriminations among subtly different behaviours that perfectly fit the situation.

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